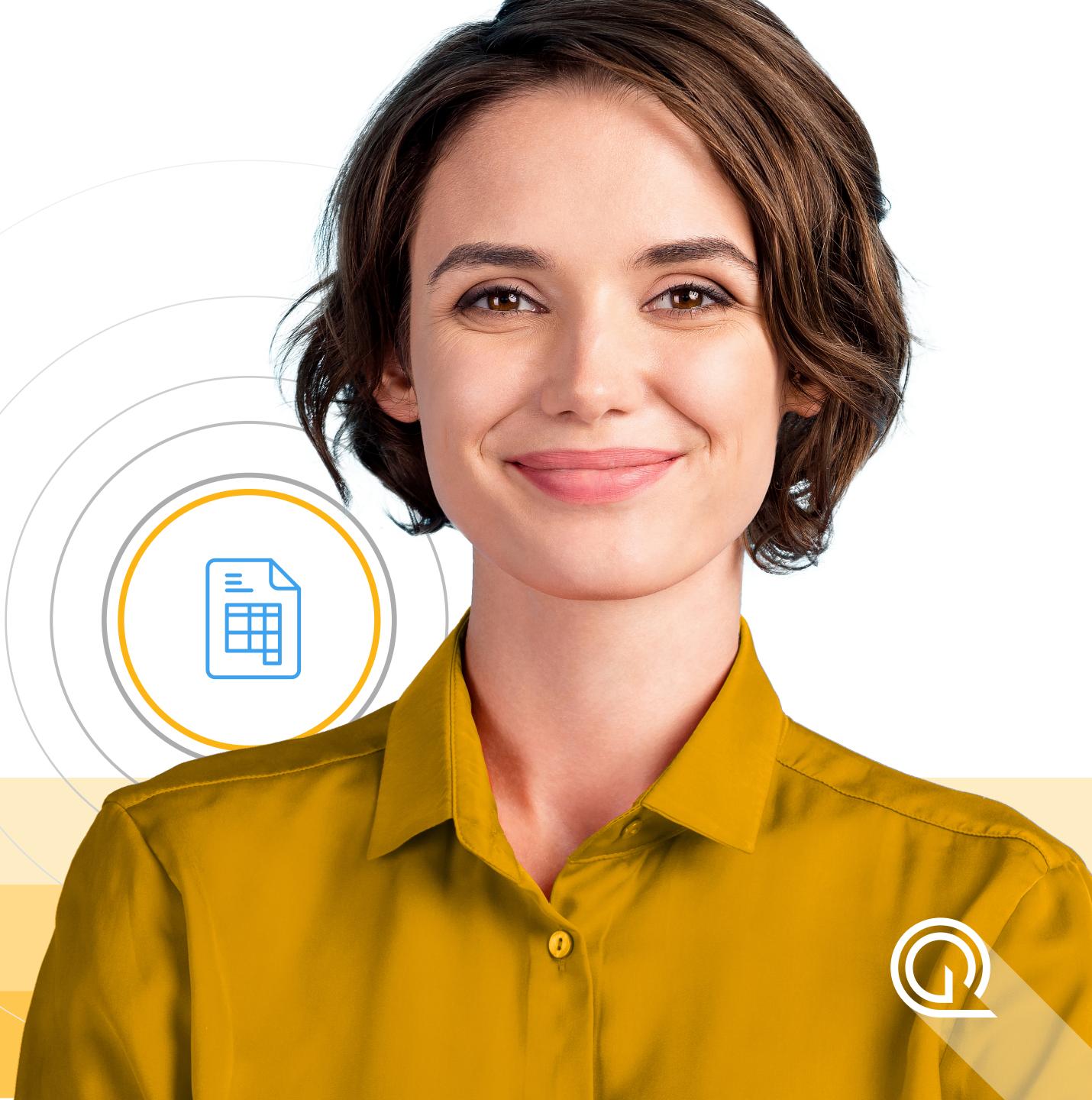
QUEST ENTERPRISE SERVICES

ACCESS REPORTING 5 EASY STEPS TO REP SUCCESS





PART OF THE **QUEST ANALYTICS FAMILY OF SOLUTIONS**

Quest Enterprise Services (QES) Access Reporting is an excellent complement to your Quest Analytics Suite (**QAS**), allowing your teams to use the Self-Service Sales Tool within QES to fulfill standard proposal requests. At the same time, your analysts will still be able to use the **QAS to run in-depth analyses** (like disruption, mapping and custom access reporting) that provide the in-depth analysis they depend on.



YOUR TEAM CAN BE UP AND RUNNING IN DAYS





HIT FAST-FORWARD ON STANDARD REPORTS

Grow your business and remain competitive by automating your standard proposal requests.

SELF-SERVICE SALES TOOL

- Payer Sales Team members can easily create standard access reports for sales proposals.
- Minimum on-boarding needed as inputs are consistent with processes already in place – such as "Access Analysis Request Form."
- Sales can find the best product/network fit without relying on Analyst Team.

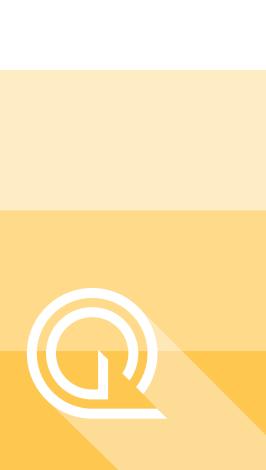
CLOUD-PLATFORM

- Easily scalable to support a National Payer who has over 200+ sales members running reports daily.
 Reduces the amount of time to fulfill
- Reduces the amount of time t reports from days to minutes.
- Run multiple reports simultaneously.
- Track reporting metrics over time.

ADMINISTRATIVE TOOL

8888

- Access Analyst Managers maintain control of the data by working with Quest Analytics Client Services to set default report settings on a per-product level.
- Configured to QAS project settings, allowing for consistent data outputs between QAS & QES Access Reporting.
- New users can navigate the report process with ease – no need to update or modify report standards.





INTRODUCING **QUEST ENTERPRISE SERVICES (QES) ACCESS REPORTING**

Let's walk through the 5 easy steps it takes for your teams to create standard access reports in minutes.

	Network Analysis - Employees	s Without Access
	Access Summar	y By City
•	September 2021	
	Created for	
	Sample Company Name - Willis Towers Watson	
	Created by	Employee Census
	Quest Analytics	
	Access Analysis	
QUEST	Medical - Kansas City Market PPO	S N
ANALTTICS	Distance Method	Kansas
	Estimated Driving Distance	Missouri
	Employee Group Employee Census (KC Metro)	Kansas
		Missouri
	Provider Group PCPs	
		Kansas
	¹ Provider counts represent:	
	#: Provider access points P: Unique providers	Missouri
	L: Unique provider locations	Wissouri
		Kansas
		Missouri
Sample Medical PPO Network Analysi		
Created for		
Created fo		
ABC Health Pla		
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Quest Analytic		Kansas
September 20		
	CRE	
Created with the Quest Ahalytics		ALLE
	YO	
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stomize the Cover Page with your		

logo, title, contact information and more.

Network Analysis - Employees With Access Access Summary By City

> 2 in 10 miles 2 in 10 miles 2 in 10 miles 2 in 10 miles

				Employ
/ee				
	#		Grou	qr
	5,808	PCPs		
				17
				Key
			Employee	
	City		#	
Easton			40	PCPs
Strasburg				PCPs
Hillsdale			36	PCPs
Concordia				PCPs
Dover			38	PCPs
Fontana			32	PCPs
Edgerton			29	PCPs
Osawatomie			26	PCPs
Pleasant Hill			35	PCPs
Cleveland			26	PCPs
Lansing			24	PCPs
Waverly			24	PCPs
Buckner			43	PCPs
Napoleon				PCPs
Levasy				PCPs
Lone Jack			29	PCPs
Archie			23	PCPs
Orrick			25	PCPs
Drexel				PCPs
Alma			17	PCPs

September 2021				Employees With Acc	cess					
Created for	Employe	e		Provider		With Access	Counts ¹		Average	Distan
Sample Company Name - Willis Towers Watson	Group	#	Group		Standard	# %	# P	L	1	2
Created by	Employee Census	5,808 PC	CPs	2 in 10 miles		5,099 87.8	1,033 1,007	176	2.5	2
Quest Analytics				Key Geographic Ar	025					
Access Analysis			Employee	Rey Geographic An	Provider		With Access	Counts ¹	Average	Distan
Medical - Kansas City Market PPO	State Name	City	#	Group		ndard	# %	#	1	2
Distance Method					2 in 10 miles	nuaru	" "		4.7	2
Estimated Driving Distance	Missouri Kansas	Kansas City Kansas City		Ps Ps	2 in 10 miles 2 in 10 miles		1,995 100.0 419 100.0	515 40	1.7 1.8	4
Employee Group	Kansas	Overland Park		Ps	2 in 10 miles		393 100.0	114	0.9	
Employee Census (KC Metro)	Missouri	Independence	227 PC		2 in 10 miles		227 100.0	49	1.7	
Provider Group	Kansas	Lenexa	200 PC		2 in 10 miles		200 100.0	38		4
PCPs	Kansas	Shawnee	170 PC		2 in 10 miles		170 100.0	30	4.8	
	Missouri	Lees Summit	168 PC		2 in 10 miles		168 100.0	59	4.0	
¹ Provider counts represent:	Kansas	Mission		Ps	2 in 10 miles		101 100.0	10	0.8	
#: Provider access points P: Unique providers	Kansas	Olathe	72 PC		2 in 10 miles		72 100.0	39	1.2	
L: Unique provider locations	Missouri	Blue Springs	61 PC		2 in 10 miles		61 100.0		1.2	
E. Onique provider robations	Kansas	Leawood	53 PC		2 in 10 miles		53 100.0	61	0.8	
	Missouri		49 PC		2 in 10 miles		49 100.0	01 Q	0.0	
	Missouri	Lexington Greenwood		Ps	2 in 10 miles		49 100.0	9	3.9	
		Excelsior Springs		Ps	2 in 10 miles		47 100.0	11	2.2	-
		Liberty	47 PC 45 PC		2 in 10 miles		47 100.0	9	1.4	
		Kearney	45 PC 44 PC		2 in 10 miles		43 100.0	9	6.5	6
	Kanaga	Edwardsville	44 PC 43 PC		2 in 10 miles		43 97.7	0	5.3	
	Kansas	Stilwell		Ps	2 in 10 miles			0	4.2	
	Missouri			Ps	2 in 10 miles		42 100.0 42 100.0	0	4.2	
	Missouri	Higginsville Bates City		Ps	2 in 10 miles		42 100.0	5	7.2	4
		Harrisonville	46 PC 41 PC		2 in 10 miles		41 65.4	12	3.6	
		Missouri City	41 PC		2 in 10 miles		41 100.0	12	8.1	
		Platte City		Ps	2 in 10 miles		41 100.0	0	3.2	
	Kansas	Clearview City		Ps	2 in 10 miles		37 100.0	3	7.0	
	Missouri	Camden Point		Ps	2 in 10 miles		36 87.8	0	7.7	-
	Missouri	Farley	41 PC 32 PC		2 in 10 miles		30 07.0	0	4.2	
			32 PC		2 in 10 miles		32 100.0	0	4.2	
	Kansas	Raymore Bonner Springs	33 PC		2 in 10 miles		31 93.9	0	7.7	4
	Missouri	Hardin		Ps	2 in 10 miles		29 69.0	0	7.1	1 -
	Missouri	East Lynne		Ps	2 in 10 miles		28 100.0	0	8.1	
	Kansas	Spring Hill	37 PC		2 in 10 miles		27 73.0	0	7.4	
	Missouri	Camden	29 PC		2 in 10 miles		27 73.0	0	8.1	
	Kansas	Leavenworth	29 PC 39 PC		2 in 10 miles		26 66.7	1	3.5	
	Missouri	Richmond	27 PC		2 in 10 miles		26 96.3	4	3.2	
	Missoun		34 PC				20 90.3	4	7.3	
	© 2021 Quest Analytics, LLC.	Freeman	34 PC	PS	2 in 10 miles		20 /3.0	0	1.5	6
2 in 10 miles 2 in 10 miles 2 in 10 miles 2 in 10 miles 2 in 10 miles	29 26 24 24 24 24	100.0 0 29.2 30.0 68.6 1 2.7 11.7 92.3 0 11.8 13.0 100.0 0 2.6 11.3	D 7 0 3	Show	v mem	hers	with			
2 in 10 miles	24	100.0 0 19.1 19.1 53.5 0 8.4 10.8				NCIJ I		l i		

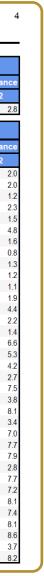
and without access.

ork Analysis - Employees With Access

cess Detail By Zip Code

				Emp	oloyees W	ith Access						
	State			Zip	Employee		Provider	Counts	With Ac	cess	Average D	Distance
ny Name - Willis	Name	County	City	Code	#	Group	Standard	#	#	%	1	2
	Kansas	Johnson	Bucyrus	66013	13	PCPs	2 in 10 miles	0	13	100.0	6.2	6.2
s			Clearview City	66019	37	PCPs	2 in 10 miles	0	37	100.0	7.0	7.0
			De Soto	66018	8	PCPs	2 in 10 miles	0	8	100.0	5.8	5.8
			Gardner	66030	14	PCPs	2 in 10 miles	0	14	100.0	6.7	7.8
as City Market PPO			Leawood	66206	6	PCPs	2 in 10 miles	4	6	100.0	1.1	1.1
				66209	13	PCPs	2 in 10 miles	22	13	100.0	1.1	1.5
ng Distance				66211	34	PCPs	2 in 10 miles	35	34	100.0	0.7	0.9
der Groups			Lenexa	66215	12	PCPs	2 in 10 miles	36	12	100.0	1.2	1.2
isus (KC Metro)				66219	12	PCPs	2 in 10 miles	0	12	100.0	2.7	2.8
				66220	23	PCPs	2 in 10 miles	0	23	100.0	2.2	2.2
/				66227	37	PCPs	2 in 10 miles	2		100.0		
/				66250	40	PCPs	2 in 10 miles	0		100.0		

Show average distance to the 1st and 2nd closest providers.





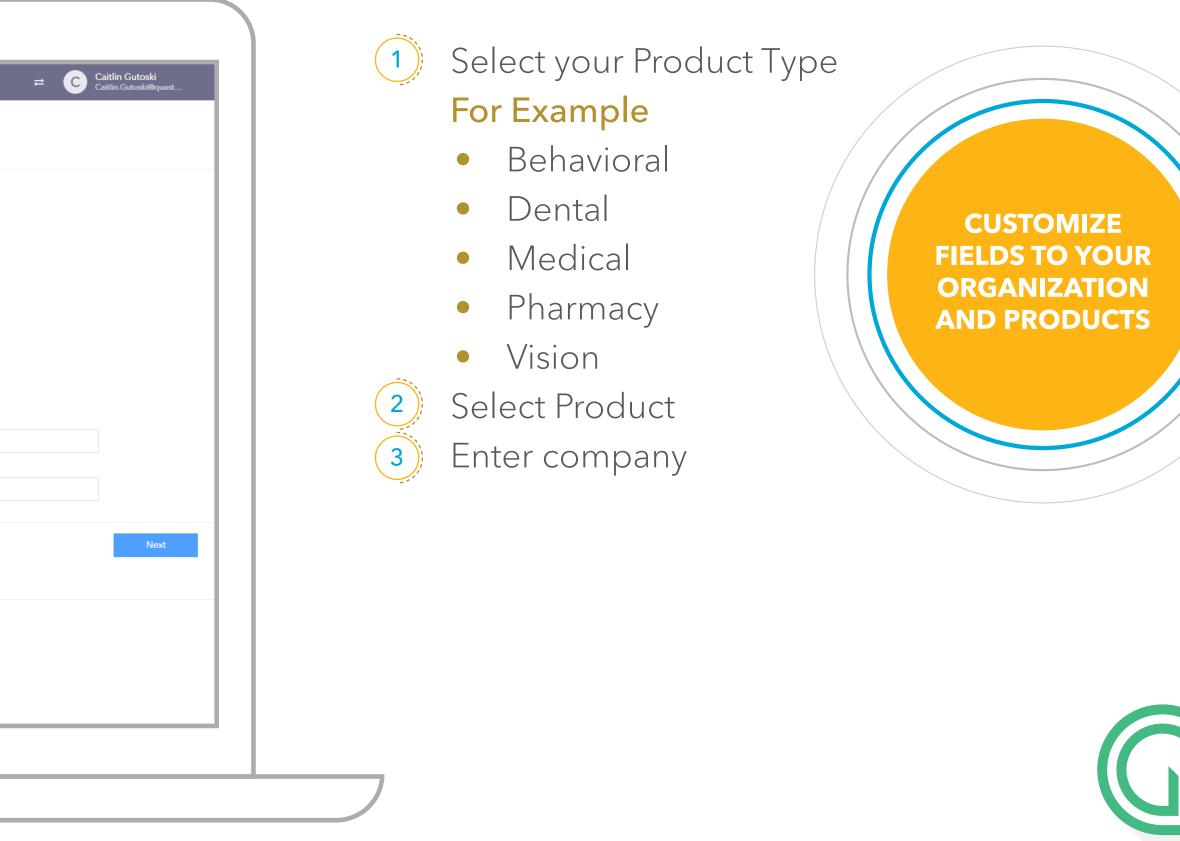


STEP ONE: CREATE THE COVER PAGE

Start by creating your cover page. The Self-Service Sales Tool easily walks you through the required fields.

PROJECTS	New Access Report		
Access Reports	Cover Page — Access Analysi	is — O Population — Page Options — Review	
Standard Adequac	Product		
🔲 California DOI	Product Type*	Product*	
Network Assessment	Medical	 National PPO (2) 	
MANAGE	Internal Client Identifier		
Arr Termination			
D.474	Cover Page Information		
DATA B Providers	Cover Fage Information	Requestor Name	
Member Populatic	3		
 Censuses 	Logo		
	Company Logo	~	
DOWNLOADS			
📥 Reports	Report Title		
ADMIN			
📽 Dashboard	Created By Name		
🔅 Access Reports			
TOOLS	Cancel		
Q Lookup Geography	Cancel		
Lookup Address			
Q Accuracy Evidence	Copyright © Quest Analytics 2021 » Version 202110	105.3 production-master	
HELP		-	
Contact Us			
QES User Guide 2			
Desktop Tutorials			











STEP TWO: CREATE YOUR ACCESS ANALYSIS

This is where the **automation magic happens**.

PROJECTS	New Acc	ess Report					
 Access Reports Standard Ade 	Cover Page	— O Access Analysis -	— O Populatio	on — O Page Options —	Review		
California DOI	Product: Nation	al PPO					
Network Asse	Access Standard*			Calculation Method*		Distance Method*	
MANAGE	Standard		~	Distance Only		✓ Estimated Driving Distance	
Let Termination	Please select one	of the following groups:					
DATA							
🎄 Providers	Туре					Standards	
Censuses	PCPs					Standard: 2 in 10mi	
DOWNLOADS	All Spec	alists				Standard: 2 in 15mi	
📩 Reports	Hospita	5				Standard: 1 in 20mi	
ADMIN	O Alternate 1						
🕸 Dashboard	Туре					Standards	
Access Reports	PCPs					Standard: 2 in 10mi	
TOOLS	Pediatrio					Standard: 2 in 10mi	
 Lookup Geogr Lookup Address 							
Q Accuracy Evid	OB/Gyn					Standard: 2 in 15mi	
HELP	All Spec					Standard: 2 in 15mi	
🌜 Contact Us	Hospita	5				Standard: 1 in 20mi	
 QES User Gui Desktop Tutor 	Select ungrouped	access criterion:					
		Туре				Standards	
		Urgent Care Facilities	5			Standard: 1 in 20mi	
	Canad						
	Cancel						



ACCESS ANALYSIS SETTINGS

(1)

You can use the default provider, specialty and facility groups as well as create new groups that you need for the request. These groups are taken directly from your QAS project settings.

> CUSTOMIZABLE & FLEXIBLE



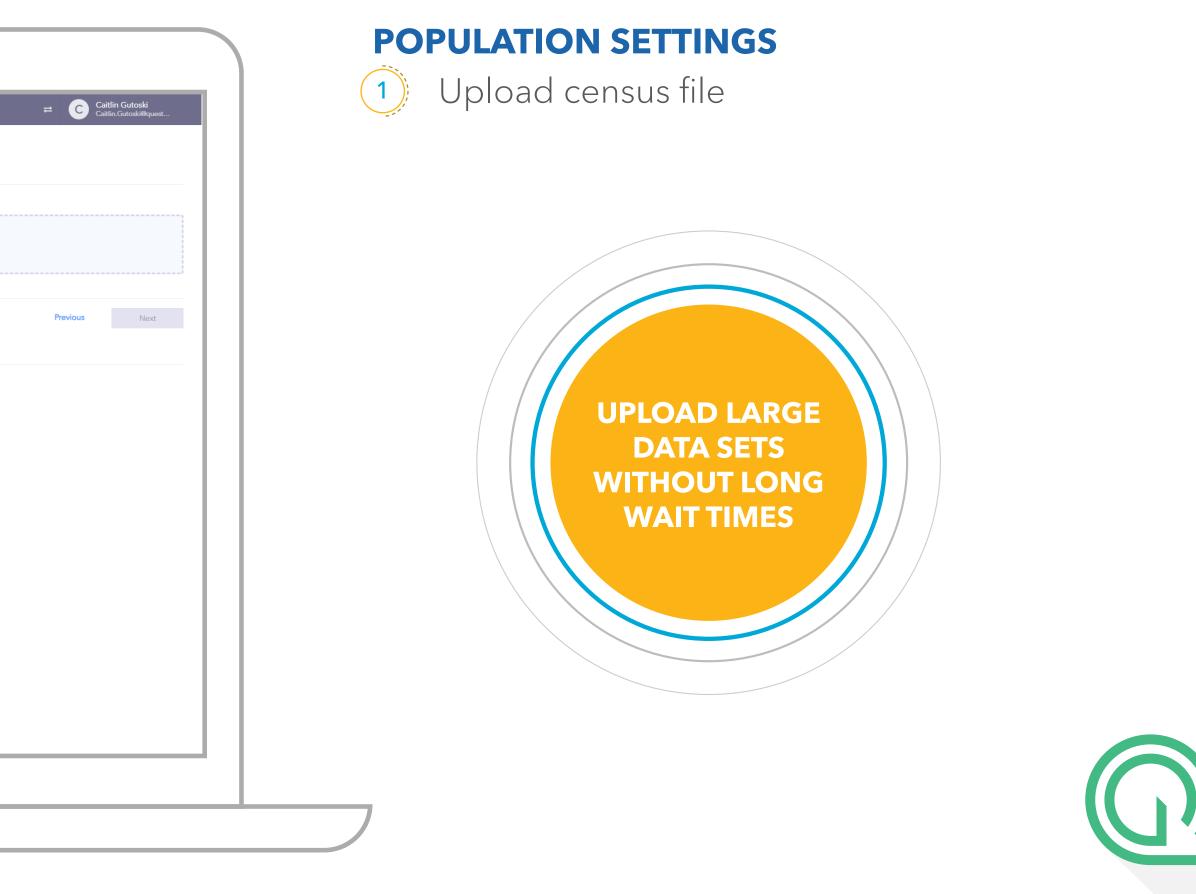


STEP THREE: UPLOAD YOUR CENSUS FILE

Choose the census file (or employee file) you'd like to use for your report.

PROJECTS New Access Rep	ort
FROJEC13	ess Analysis — 💿 Population — 🔵 Page Options — 🔵 Review
Standard Adequacy Upload a Census File: Please Upload	load a .CSV file that includes the information needed. Do not upload a PII or PHI file.
California DOI	
Network Assessment	File selected: Employee ZIPs.csv
MANAGE	Cancel
arrination	
DATA Cancel	
🚡 Providers	
Member Populations	
Copyright © Quest Analytics 2021 » Ver	sion 20211005.3_production-master
DOWNLOADS	
📥 Reports	
ADMIN	
📽 Dashboard	
🕫 Access Reports	
TOOLS	
Q Lookup Geography	
Q Accuracy Evidence	
HELP	
 QES User Guide 2 Desktop Tutorials 	





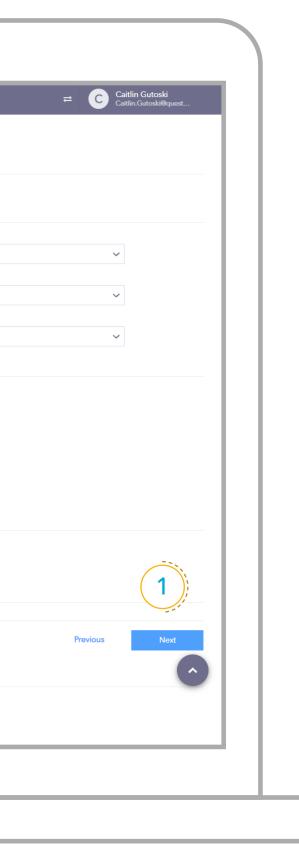




STEP FOUR: REPORT PAGE SET UP

Select the pages and **information you would like included** in your final report.

🔲 California DOI	New Access Repo	ort				
 California DOI Network Asse 	Cover Page — 🗸 Access		— O Review	w		
MANAGE	Page Options					
Ax Termination	✓ Cover Page	Contents		Split report pages by spece	ialty	
DATA		Access Filter*		Summary Type*		Summari
Providers	Access Summary Page	All	~	Key Geographic Areas	~	City
Member Popu		Access Filter*		Summary Type*		Summar
Censuses	Access Summary Page	With	~	Key Geographic Areas	~	City
OWNLOADS		Access Filter*		Summary Type*		Summari
k Reports	Access Summary Page	Without	~	Key Geographic Areas	~	City
DMIN		+ Add another				
Dashboard		Access Filter*		Summarize By*		
Access Reports	Access Detail Page	All	~	Zip Code	~	
DOLS		Access Filter*		Summarize By*		
Lookup Geogr	Access Detail Page	With	~	Zip Code	~	
Lookup Address		Access Filter*		Summarize By*		
Q Accuracy Evid	Access Detail Page	Without	~	Zip Code	~	
ELP		+ Add another				
 Contact Us 		Summarize By*				
QES User Gui	🗹 Employee Count Page	Zip Code	~			
Desktop Tutor	-	+ Add another				
	Cancel					
	Copyright © Quest Analytics 2021 » Version	on 20211005.3_production-master				



PAGE OPTION SETTINGS

(1)

These default settings are dictated by your analyst team and inspired by what is currently set up in QAS.

> EASILY CREATE YOUR CUSTOMIZED REPORT OUTPUT

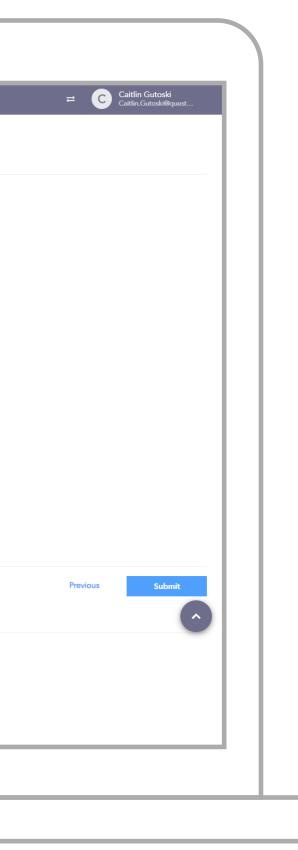




FINISH: REVIEW THE REPORT

That's it. Review the information you'd like to include in your report and print the results.

Standard Ade		
California DOI	New Access R	eport
Network Asse	🕑 Cover Page — 🕑	Access Analysis — 📀 Population — 📀 Page Options — 💿 Review
MANAGE	Please review the details be	low outlining the options you have requested for your Access Analysis Report
âx Termination	Product Type:	Medical
DATA	Product:	National PPO
🗟 Providers		PCPs @ Standard: 2 in 10mi All Specialists @ Standard: 2 in 15mi
曫 Member Popu		Hospitals @ Standard: 1 in 20mi
着 Censuses	Access Standard:	Standard
DOWNLOADS	Calculation Method:	Distance Only
📩 Reports	Distance Method:	Estimated Driving Distance
ADMIN	Member Set:	Employee ZIPs.csv
🕸 Dashboard		Census Activated
Access Reports	Logo:	Company Logo
	Split By Specialty:	true
TOOLS	Report Pages:	Cover Page
 Q Lookup Geogr V Lookup Address 		Contents Page
Accuracy Evid		Access Summary Page with access filter of All, Key Geographic Areas summary type, and summarized by City Access Summary Page with access filter of With, Key Geographic Areas summary type, and summarized by City
,,		Access Summary Page with access filter of Without, Key Geographic Areas summary type, and summarized by City Access Details Page with access filter of All and summarized by Zip Code
HELP		Access Details Page with access filter of With and summarized by Zip Code
📞 Contact Us		Access Details Page with access filter of Without and summarized by Zip Code Employee Count Page summarized by Zip Code
QES User Gui		
Desktop Tutor	Cancel	
	Copyright © Quest Analytics 2021	» Version 20211005.3_production-master



REVIEW

(1)

This is also handy if a user is cloning a specific portion of a previous report to confirm if settings are what is expected prior to running a report.

EFFORTLESSLY DOUBLE CHECK YOUR WORK IN ONE SPOT BEFORE REPORT COMPLETION

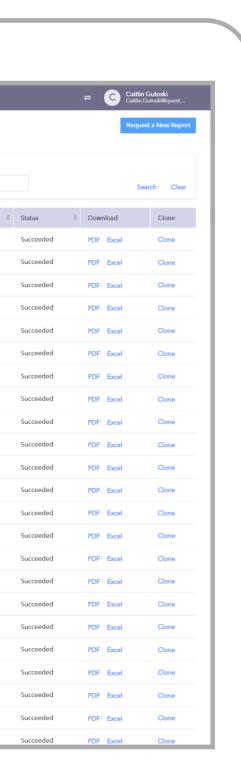




WHAT'S NEXT: **KEEP ON GOING**

This Dashboard allows users to **leverage previously run reports.**

PROJECTS	Network Access Report Da	ashboard			
🔲 Access Reports					
 Standard Adequacy California DOI 	Search Previous Reports				
Network Assessment	Q Search Internal Client Identifiers, dates, titles	ā		(1)	
MANAGE	Report Title	Internal Client Identifier		Company Name	Date Created
	Behavioral		EAP	Dave's Burgers	2021-10-07 02:33PM
ATA	Network Analysis	QA123	EAP	Quest	2021-10-06 02:26AM
Providers Member Populations					
Censuses	Network Analysis	1234	Vision 20/20 Network	Quest	2021-10-06 02:21AM
OWNLOADS	Quest Analytics		Dental PPO		2021-10-06 02:16AM
Reports	Behavioral	QA123	EAP	Quest	2021-10-06 02:13AM
DMIN	USR Split 2		Kansas City Market PPO		2021-10-05 09:08PM
Dashboard	USR All		Kansas City Market PPO		2021-10-05 09:02PM
Access Reports	USR Split		Kansas City Market PPO		2021-10-05 08:55PM
OOLS	Network Analysis	12345	Kansas City Market PPO	ABC Company	2021-10-05 08:49PM
Lookup Address	Network Analysis	12345	Kansas City Market PPO	ABC Company	2021-10-05 08:33PM
Accuracy Evidence	Network Analysis	QA123	EAP	Quest	2021-09-28 12:33AM
ELP Contact Us	Network Analysis	QA123B	EAP	Quest	2021-09-28 12:33AM
OES User Guide 2	Network Analysis		EAP		2021-09-23 06:09PM
Desktop Tutorials	Sample Medical PPO Network Analysis	6545341	Kansas City Market PPO	Sample Company Name	2021-09-23 03:50PM
	Medical PPO Network Analysis	6545341	Kansas City Market PPO	Sample Company Name	2021-09-23 03:42PM
	Legend Test		Dental PPO		2021-09-23 02:05PM
	Network Analysis	QA123	EAP	Quest	2021-09-22 05:49PM
	Network Analysis	QA123	National PPO	Quest	2021-09-22 05:46PM
	Network Analysis	QA123	EAP	Quest	2021-09-22 05:43PM
	Network Analysis	QA123	EAP	Quest	2021-09-22 01:57AM
	Network Analysis	QA123	Dental PPO	Quest	2021-09-22 01:55AM
	Network Analysis	QA123	National PPO	Quest	2021-09-22 01:54AM
			EAP	Quest	2021-09-22 01:30AM



DASHBOARD

1) Users can access their report history, while Access Analyst Managers have admin visibility to every report generated across all users.

> DOWNLOAD YOUR REPORT IN PDF **OR EXCEL**







questanalytics.com/solutions/qes-access-reporting

OUEST ANALYTICS

Provider Network Management



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